

For Better Retirement Living



May 29, 2020

Dear Community,

First I would like to let you know that Augustine House remains free from COVID-19. We are working hard to keep it this way and would like to thank all of you for assisting us with this.

As the greater community is moving into Phase 2 of the pandemic response, the Medical Health Officer has **not included Senior Housing in this loosening of restrictions**. We continue to be under order to allow **essential visitors only**. We are asking that all non-residents who are on site at Augustine House to **call ahead to make an appointment between 10 am and 5 pm**. This will allow us to ensure that there is space to manage essential visits safely. These visits are limited to 10 minutes to reduce the risk of viral load. All non-residents must also **wear a mask or face covering** to reduce the risk of spread.

Some families are dropping off items for residents. Please remember that **deliveries must be placed on the cart at the main entrance** of the building. This allows staff to sanitize packaging prior to items being delivered into suites, reducing the risk of exposure to the resident.

We realize that as the weather gets warmer there is a temptation to 'drop by for a visit'. Please ensure that all family and friends are aware of our policy regarding essential visits.

Augustine House is working to meet the needs of our resident population. Our staff have been taking on many tasks that are generally done by family – especially taking the time to visit. Recreation has organized **Mass to be held at Augustine House** next week. More **music** events are planned. And a special **Father's Day event** is in the works. We have started holding **Bingo** again and will reinstate our famous **Trivia Challenge** next week as well. Exercise classes

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continue, with classes in the morning and afternoon. Things are not 'back to normal' and probably won't be for a while, but we are working hard to make things as normal as possible within the parameters set by the Medical Health Officer.

We would like to acknowledge the kind donations we have received from a number of sources: vitamins from Herbaland, chocolates from ChocXo, Cleaning supplies from Zane (grandson of a resident), gift cards from Linda, hand cream from Marilyn, an I-Pad from John, and masks from a Ladner community group just to name a few.

Thank you for your thoughtful gifts.

Please stay safe and well.

Yours,

Jackie Reiners
Executive Director.