

## For Better Retirement Living



June 26, 2020

Dear Augustine House Community,

British Columbia's Provincial Government has announced a move to phase 3 in their pandemic response. However, the Provincial and Health Authority Medical Health Officers have not announced any changes to procedures and protocols for Senior Housing communities. We continue to effectively be in Phase 1 of the pandemic response.

Until we are directed otherwise, we continue to be bound by the Medical Health Order controlling visitation and movement of our residents. This means:

- 1) Residents are required to remain within the Augustine House campus unless they are going to an essential medical appointment. Prior to leaving site for the appointment, residents are required to speak with our Director of Care to ensure all precautions are in place to reduce risk of exposure in community. Failure to comply with these requirements will result in a 14 day isolation.
- 2) All visiting precautions remain in place. This means essential visitors only. The Provincial Medical Health Officer and Fraser Health Medical Health Officer have set guidelines for visiting, based on Resident physical or mental well-being. Because of this, Augustine House may ask the purpose of your visit. Visitors must make an appointment, prescreen prior to coming to Augustine House (<https://bc.thrive.health/covid19/en>), wear a mask, and follow physical distancing requirements. Visits must take place in designated areas. For community tracing purposes, visitors are required to register upon arrival and when leaving the campus. Visit time remains 10 minutes unless permission is granted for a longer visit.

We ask that you ensure all family who may wish to visit is aware of these precautions. If an individual consistently does not follow these precautions, they will be asked to refrain from visiting until precautions change.

We will update residents as soon as we are aware of any changes to the Medical Health Officer Orders relating to Senior Housing. Thank you for partnering with us to ensure the health and safety of our residents and staff.

Yours respectfully,

Jackie Reiners  
Executive Director  
Augustine House