

For Better Retirement Living



December 18, 2020

Dear Augustine House Community,

A few **reminders** as we get closer to the **Christmas week**:

- 1) We are asking that **deliveries** of parcels, plants, or other gifts are on site **before December 24th** whenever possible.
- 2) If you are a Designated Social Visitor and wish to visit over Christmas please ensure you book an appointment early. We are able to accommodate a specific number of visits per day.
- 3) Designated Social Visitors should bring deliveries at scheduled visit times if possible. This will reduce the amount of traffic on site.
- 4) If you are not a Designated Social Visitor but must deliver an item, please bring these to Augustine House between **10 am and 4 pm**. This will give staff time to disinfect and deliver items.
- 5) When making deliveries, please **deliver the item and leave promptly**. Do not stop and have a visit.
- 6) Please ensure deliveries are packaged in a way to facilitate disinfecting.
- 7) If you are delivering food, please ensure the **containers are disposable** for infection control reasons.

We have had enquiries asking if family can stop and wave to a family member from the parking lot. Unfortunately we must ask families not to do this. If we allow one family to do this, we must allow everyone, which would make our parking lot unsafe and contravene the Medical Health Order.

We have not yet received information regarding Resident Vaccinations. As soon as we do, I will share this with you. We are hoping staff will begin receiving vaccinations next week, but must wait until Fraser Health gives us the green light.

Regular recreation activities continue to be a highlight. Our exercise classes are well attended. Recreation increased the number of classes offered to ensure everyone who wishes to attend can. Team B won Team Trivia this week. This continues to be a very popular activity, and I am always amazed at the depth and breadth of knowledge each team collectively knows. Christmas light tours have

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been a hit as well, with tours scheduled for five nights to accommodate as many Residents as possible. Last night's tour was a hit!

Please stay safe and well. We are looking forward to seeing you all again sometime in the New Year.

Yours,

Jackie Reiners
Executive Director
Augustine House.