

For Better Retirement Living



December 4, 2020

Dear Augustine House Community,

As we move into the season of Advent, I would like to update you on the latest directives from Fraser Health and the Ministry of Health.

As you are most likely aware, the case numbers of Covid-19 continue to remain high in British Columbia and in Fraser Health. We have all been asked to remain in our household groupings and not visit in other people's homes. Social outings are not permitted as per the current BC Provincial Health orders. These orders include residents of Augustine House which means that currently residents are not permitted to visit family in their homes or in community. We are permitted to continue our Designated Social Visitor program on site. One other recent change has been that Fraser Health has asked that pets not visit with the Designated Social Visitor. We have asked for the rationale behind this directive but have not yet received this.

We have been asked to remind residents and families that essential medical and other appointments may continue, but other non-essential appointments and outings should be put on hold for the time being. If you are uncertain if an appointment is essential, please speak with Marine or Jackie for clarification.

We realize this is going to be a different Christmas for all of us. We are working hard to bring Christmas to our residents at Augustine House. We have begun decorating, unfortunately without our wonderful volunteers who magically make this happen every year. Residents have been invited to help as they wish with decorating some of our trees. It has been wonderful to see.

We are also celebrating the hard work and dedication of our staff, who have worked tirelessly for the last nine months, masked and goggled and sometimes gowned, to provide the exemplary service you all expect.

Finally, we are celebrating our families and friends; those people who pick up shopping or groceries for residents, who send cards and gifts, and who patiently wait with us until the vaccine is available and life begins to return to normal. We pray this happens soon!

We wish you all a good Advent, that you remain healthy and well, and that this season of hope helps to sustain you and your loved ones until that time when we can be together again.

Yours,

Jackie Reiners

Executive Director, Augustine House

