

## For Better Retirement Living



June 4, 2021

To Family and Friends of Augustine House,

We would like to thank you for your support over the last 14 months. They have been a challenge for us all. Dr. Henry's prediction that, all being well, we should be back to some degree of normal by the fall was good to hear. We have made it this far and I am sure, with all of your continued support, we can make it through the summer.

We have a few updates to let you know about.

We have been given the go-ahead to allow entertainers to provide music outdoors once an infection control and safety plan has been approved. We have submitted our plan and hope to have entertainment on the patio for Canada Day. As we will be required to maintain strict protocols we will not be able to invite family and friends to enjoy the music with us, but this will hopefully be permitted sooner than later.

We are also opening up our garden walkway for Residents and family visitors to go for a walk together. We had kept it as 'Resident Only' up to now to ensure a safe space for residents to walk but as more and more people become immunized, the risk to others continues to decline. We continue to remind everyone that a mask is mandatory for everyone except residents both inside the building and on the grounds.

We would like to remind everyone that visitors are welcome! The current guidelines allow for 2 visitors inside. We are able to accommodate slightly larger groups outside (generally up to 5 guests) depending on the space available. All visitors must make an appointment prior to arrival – the day before is ideal – and be screened by our staff. We have visit times until 5 pm Monday through Wednesday and are able to accommodate visits until 8 pm Thursday through Sunday. Currently we would ask that families refrain from eating and drinking within the resident's suites, however should this directive change – we will let you know.

Finally, we are looking forward to Monday and Cathy Mason's arrival as our new Director of Care. Cathy was born and trained as a nurse in England. She married a Canadian and has raised

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her boys in Ladner, where she has worked in both Long Term Care and Community Care. We have been blessed with Joy's support through the last month. Joy will remain at Augustine House for the next few weeks to ensure Cathy has the lay of the land.

We have also had new residents move in over the past few months and they are really enjoying the green spaces, taking part in a variety of activities and of course meeting new friends. Augustine House truly is a welcoming community.

Staying safe and well has been a true team effort.

We would like to thank each member of the Augustine House team and each of you, as family and friends, for doing your part in keeping our community safe.

Yours,

Jackie Reiners  
Executive Director.