

For Better Retirement Living



July 14, 2021

Dear family and friends of Augustine House,

As you are most likely aware, Dr. Henry and Adrian Dix made an announcement last week that will affect visits and will come into effect July 19, 2021. We are still receiving clarification from Fraser Health on interpretations, but want to give you a general outline of these changes.

Scheduling Visits:

We ask that whenever possible you continue to schedule visits prior to arrival. Although this is no longer required, we are required to screen all visitors upon entering Augustine House. If we are aware you are coming, our visitation monitor will be waiting to screen you and get you on your way. If you arrive without an appointment we will screen you as quickly as possible but this may require waiting outside until the visitation monitor is available. Visitation Monitors are on site Monday through Wednesday between 9:30am and 5:00pm and Thursday through Sunday between 9:30am and 8:00pm.

Numbers of Visitors:

Dr Henry announced that communities are able to be more flexible with numbers of visitors visiting at one time, based on available space. For visits in Haven House we ask that groups continue at two adults and two children as available space in suite is limited. If you wish to visit with larger groups than this we will work with you to identify an alternative space, likely outside, that will accommodate a larger group. In the Assisted and Independent Living areas in the building we will increase the number of guests to ten, with a mix of adults and children. Visits will continue to be held in resident suites or in prearranged designated areas.

Proof of Vaccination:

We are now required to ask for proof of vaccination for all individuals entering the building. Individuals have the right to decline to answer this question. If a visitor declines to answer they will be required to wear a mask throughout their visit at Augustine House.

Wearing Masks:

All visitors are required to wear a mask in common areas in the building. If you have provided proof of full vaccination, you are permitted to remove your mask in your family or friends suite

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while visiting. If you are not fully vaccinated, or have not provided proof of vaccination, you continue to be required to wear a mask at all times while at Augustine House. We also ask that whether you are vaccinated or not, that you wear a mask in the suite if a staff member is present.

Meals:

We continue to be unable to accommodate guest meals at this time.

Should Augustine House have a Covid-19 outbreak, all visits will be suspended. We are working hard as a community to keep each other safe and healthy. Thank you for your support in this.

Yours,
Jackie Reiners
Executive Director.