

For Better Retirement Living



April 19, 2022

Dear Augustine House Community,

Over the last two days we have identified a number of cases of Covid-19 within the resident population. Fraser Health has been notified and we are currently on self-monitored enhanced monitoring.

Currently all positive residents are either asymptomatic or are exhibiting mild cold-like symptoms. We have increased staffing to ensure residents with Covid -19 have regular check-ins and to ensure staff interacting with Covid-19 positive residents are not in contact with those who are negative. Family of affected residents have been contacted.

We are unsure of the origin of the initial infection, but based on the residents effected, we suspect more than one external vector. As a number of residents effected are more social in nature, we expect to identify more cases in the next few days. No staff have been identified as Covid-19 positive at this time.

To reduce the likelihood of spread we have put in place protocols approved by the Medical Health Officer. These include closing the dining room and providing room service, cancelling group activities and events, and encouraging residents to wear masks, wash their hands, and avoid social gatherings for the time being. Designated visitors are permitted to visit in resident suites, with appropriate masking, hand hygiene, and physical distancing. Rapid testing of visitors continues to be a requirement in this setting.

Staff are working diligently with all residents with the goal to minimize likelihood of spread and to ensure those who are affected are comfortable. We are very grateful for the high uptake of vaccinations in the building, both with residents and staff, as this has put us in a good place to get through this.

Yours,

Jackie Reiners
Executive Director.