

For Better Retirement Living



March 17, 2022

Dear Augustine House Community,

As you are aware, the Government of British Columbia has adjusted visitation guidelines to allow us to welcome **Social Visitors** to Augustine House. We are looking forward to seeing you all again!

Much of the visiting process remains the same. This includes:

- **Making an appointment** ahead of time. Because the process of screening, etc. takes time, knowing your intention to visit will ensure we have the capacity to support you and others with this process. If you arrive without an appointment you may be required to wait outside until our screeners are able to process you.
- **Checking proof of vaccination** for visitors 12 years and older. Although the Government has stated their intention to phase out the Provincial Proof of Vaccination cards, it remains a requirement that all visitors are fully vaccinated. We have been told that the Provincial Proof of Vaccination should be used for this. If you have medical exemption, you are required to show your signed Provincial Medical Exemption paperwork.
- **Actively screening visitors** for signs and symptoms of illness.
- **Completing a rapid antigen test** prior to entry for visitors 12 years and older.

Once this process is complete, visitors are permitted to enter and go directly to their family or friend's suite. Visitors should not visit with any other resident on their way to or from their family or friend's suite.

Masks are required to be worn while moving through the building and in common areas. Although masks can be removed in resident suites, we encourage you to continue wearing one. They are an effective tool in our toolbox to reduce the likelihood of viral spread. Should a staff member be required to enter the suite you are visiting in, please ensure you are wearing your mask.

We are currently asking that no more than **2 visitors** visit a resident living in Haven House at one time and no more **than 4 visitors** visit a resident at one time in the rest of the building. Please let our Visitation Monitors know the number of visitors coming when you make an

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appointment. Also, plan to arrive together to ensure the entrance process can be done as efficiently as possible.

The Government recommends that individuals taking residents away from Augustine House for social or medical reasons be fully vaccinated. A rapid antigen test is not required in this instance but we would be happy to provide one to ensure the lowest possible risk of exposure for residents.

We will continue to maintain our Essential and Designated visitor lists to be used in the event that we have an outbreak or should it be necessary for the government to adjust the visitation guidelines in the future. Should this information change, please notify our Visitation Monitors.

To ensure everyone is aware of the current process we encourage you to share this information with family and friends who may wish to visit at Augustine House. This information will also be posted on our website.

We would like to thank each of you again for your cooperation in ensuring Augustine House is a safe and healthy environment. I would also like to personally thank each of our staff, for their continued dedication to Augustine House residents and strict adherence to infection control practices. We are literally in this together!

Sincerely,

A handwritten signature in blue ink that reads "J. Reiners".

Jackie Reiners
Executive Director