## For Better Retirement Living



September 29, 2023

Dear Family and Friends of Augustine House

As you are likely aware, respiratory illnesses, including Influenza and Covid-19, are seeing a marked increase in the general community. Because of this, the Ministry of Health has reestablished mask mandates for a variety of Health Care settings. Augustine House falls within this mandate.

## As of **October 3<sup>rd</sup>**, this will mean:

- Visitors will be required to actively screen for Covid symptoms when entering Augustine House and wear a medical mask in all common areas at all times. To facilitate this, we ask all visitors to:
  - o enter through our main entrance.
  - o wear a clean medical mask
  - read the screening questions, then sign that you have read them and are
    symptom free. The screening questions currently are as follows:
- Headache?
- Runny nose or nasal congestion?
- Sore throat?
- Aches and Pains?
- Tired/fatigued?
- Do you have a fever?
- Do you have a cough or sneezing?
- Light-headed/Dizzy/no energy
- Breathing difficulties?
- Loss of taste and smell?
- Gastro-intestinal symptoms?
- Have you been exposed to anyone with COVID-19 or these above symptoms in your household or anywhere else?
  - If you have any of these symptoms, we ask that you postpone your visit until they resolve.

Tel:(604) 940-6005 Fax: (604) 940-6015

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Visitors are permitted to remove their mask when visiting in Resident suites.

We have asked for clarification regarding guests in the Dining Room. Until we hear back, we will be allowing residents to book the Private Dining room for up to 4 guests per seating. This will mean we can accommodate 2 groups of guests, one at first seating and one at second seating. As numbers of cases of Covid-19 increase and decrease in the greater community, our community at Augustine House will see cases. Our goal is to reduce the risk of these cases and to reduce the risk of spread of the virus within the building. We ask for your help in attaining this goal.

Thank you for your support and assistance as we enter the yearly Respiratory Illness season. Yours,

Tel:(604) 940-6005 Fax: (604) 940-6015

Jackie Reiners Executive Director Augustine House